



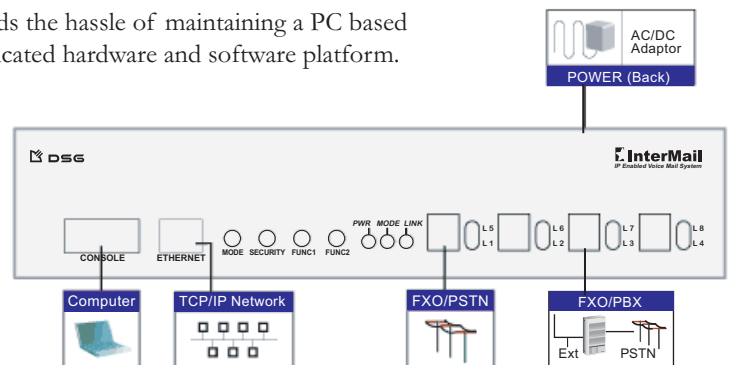
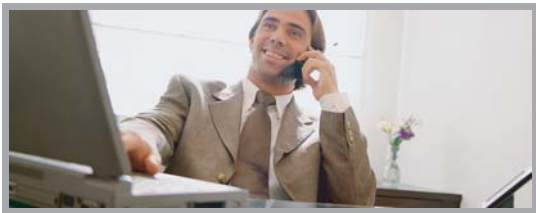
# A New Generation Voice Mail / UMS

## Enterprise Voice Messaging Solution

With more than 10 years of experience in Computer Telephony Integration, DSG Technology is proud to bring you the InterMail IM1200. An intelligent voice mail system designed specifically for small-to-medium enterprises that will dramatically improve your business communications. The IM1200 combines the power of Internet and the most advanced voice processing technology, offering you the most cost-effective next generation Voice Messaging Solution.

### ! All-in-One, Plug and Play !

The IM1200 is a single box, plug-and-play solution. It avoids the hassle of maintaining a PC based system by offering better reliability and stability with a dedicated hardware and software platform.



### ! Versatile and Powerful Features !

The IM1200 offers a comprehensive list of features that exemplify all the traditional voice mail/auto-attendant capabilities in their enhanced form. Designed with the end user in mind, the IM1200 is easy to install and maintain.

► **Customizable Automated Attendant**

With up to 300 sets of auto-attendant scripts (AA scripts), you can custom design different auto-attendant per line, per time period, with different greetings, call handling, etc.

► **Automatic Call Distribution**

Calls can be evenly distributed among group members, providing enhanced call flow control.

► **Easy PBX Integration**

Integration with a PBX can not be easier. The IM1200 provides a simple way to integrate with your PBX by selecting your PBX from the list of pre-defined systems or by using the friendly setup Wizard.

► **Dynamic Message Notification**

You can receive message notification per your scheduled time period, interval, retry count, via extension, message lamp, pager, external/mobile phone, and e-mail.

► **Personal Distribution List**

Each mailbox owner can define their own personal distribution list for message forwarding and broadcasting, which greatly simplifies sending the same message to multiple recipients.

► **Call Management**

Calls can be managed by functions such as Automatic Call Forwarding and Do-Not-Disturb mode settings. Messages can also be automatically forwarded to designated mailboxes.

## Converging Voice and Data

The IM1200 is a robust and compact voice messaging system that integrates voice and data networks to create powerful features that are unparalleled by traditional equipments. Integrated with your existing data network, the IM1200 can voice-link remote offices, transmit real-time data, and be maintained through its own network based application.

## Converging Voice and Data

### ► Non-Disruptive System Upgrade and Backup

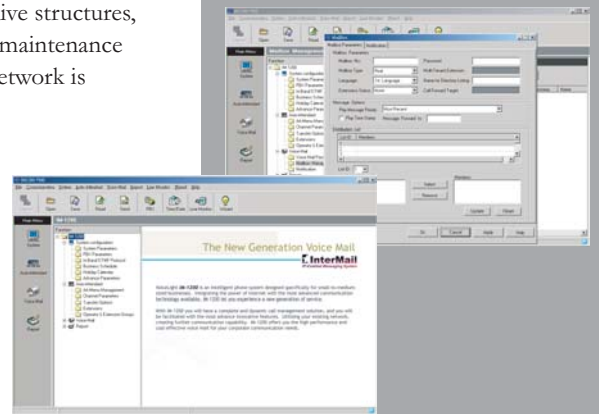
You can conduct software upgrade and system backup while the IM1200 continues its normal operation. The backup operation will save the system parameters as well as personal mailbox settings and greetings to designated storage where they can be retrieved later as needed.

### ► Network Voice Mail Management Software (VMS)

It offers easy graphical user interface to set up and maintain the system via the network. Designed with archive structures, you can have access and full maintenance control from wherever the network is available.

### ► Real-time Network and Live Monitor

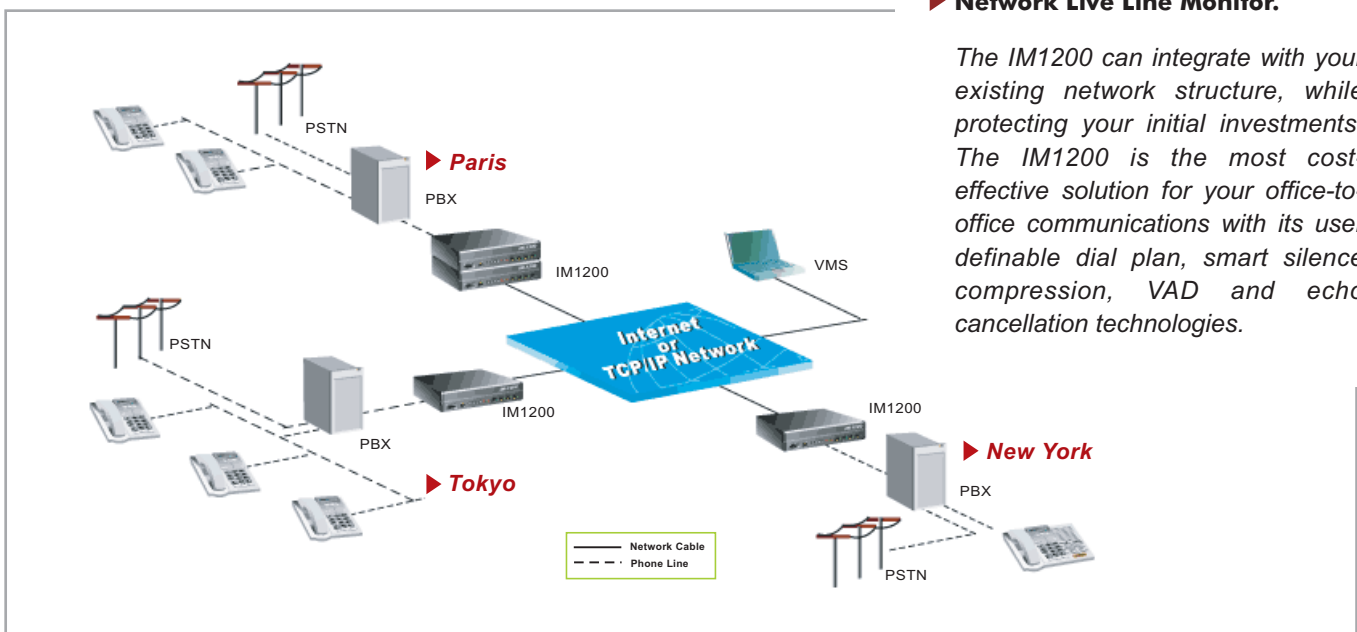
The IM1200 constantly monitors and keeps track of system activities to provide simple and quick system sanity check for the administrator. A line monitor that captures in-bound and out-bound DTMF signals for the voice channels is useful for field diagnostics.



## Unified Messaging System

The IM1200 can integrate with your e-mail servers to receive your voice messages with e-mail. It brings the convenience and efficiency of computer telephony integration to a single, state-of-the-art platform, making organizing and accessing your personal communication records simple while allowing you more time to focus on your business.

## Flexible and Expandable



### ► Network Live Line Monitor.

The IM1200 can integrate with your existing network structure, while protecting your initial investments. The IM1200 is the most cost-effective solution for your office-to-office communications with its user definable dial plan, smart silence compression, VAD and echo cancellation technologies.

### System and Administration

- 4/8 Ports, 1250 Hours Hard Disk
- Supervised Call Transfer Using Call Progress Tone
- Non-Supervised Call Transfer Using
  - In-Band DTMF Signaling
  - Out-Band RS-232 Integration
- Fax Detection
- Multi-Lingual System Prompts
- Multi-Level System Security Passwords
- Pre-Programmed Default Setting
- Reset To Default Setting
- System Parameters Backup/Restore
- System Status And Traffic Report
- Real-Time System And Line Monitor
- Fast Disconnect Detect
  - Loop Current
  - Busy Tone
  - Disconnect Tone
  - Dial Tone
  - Disconnect Signal
  - Disconnect by AA Tree Action
- System Alarm Via E-mail

### Installation and PBX Integration

- Setup Wizard
- PBX Selection List
- Touch-Tone Programming With Voice Guide
- Network Based Voicemail Management Software

### Voice Mail

- Message Tag
  - Private
  - Urgent
- Message Auto-Purge
- Personal Distribution List
- Cross-Platform Message Notification
  - Extension
  - Message Lamp
  - Pager
  - Mobile/Off-Site Phone
  - E-mail
- Personal Notification Priority And Schedule
  - Notify Urgent/Private/First Message
  - Notify During Business/Personal Hours
- Programmable Notification Channels
- Add Comment To Message When Forwarding
- Programmable Message Length
- Full Message Play Control
  - Save
  - Delete
  - Replay
  - Time Stamp
  - Reply
  - Forward
  - Skip
  - Rewind
  - Fast Forward
  - Volume Adjustment
- Mailbox Duplication
- Multiple Personal Greetings
- Mailbox Types
  - Real
  - Virtual
  - Multi-Tenant

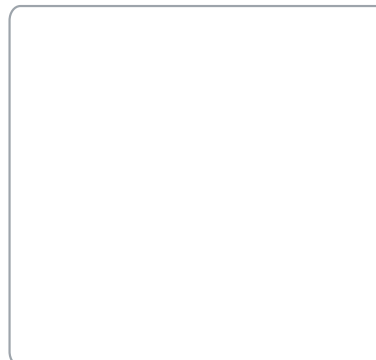
### Auto Attendant

- 300 AA Menu Scripts
- Call Distribution Options
  - Linear
  - Circular
  - ACD
- Real-Time Call Transfer To Preset Numbers
- Hold For Busy
- Name Announcement
- Options Before Leaving A Message
- Dial By Name
- Automatic Call Forwarding To
  - Extension
  - Mobile Phone
  - Off-Site Phone
- Different Greetings and Call Flow Per Channel/Business Hours
- Holiday/Emergency/Special Greetings
- Operator And Extension Groups
- Optional Automatic Transfer To Operator
- Call Answering Options
  - Do-Not-Disturb
  - Automatic Call Forward

## Hardware Specifications

<b>Storage Type</b>	Hard Disk
<b>Network Interface</b>	10BaseT RJ45
<b>Internet Protocols</b>	TCP/IP, SMTP
<b>COM Port</b>	RS-232
<b>Channel Interface</b>	RJ-11, FXO
<b>Channel Density</b>	4/8 Channels
<b>LED Indicators</b>	Power, Mode, Link and 4/8 Channel Indicators
<b>Panel Buttons</b>	Mode, Security, Func1 and Func2 Buttons
<b>Power Input</b>	13.3V 2.6A
<b>Dimension</b>	315mm x 198mm x 60mm / 12.4" x 7.8" x 2.36"
<b>Weight</b>	3.5 kg
<b>Temperature</b>	0°C ~ 50°C (32°F ~ 122°F)

## Distributor



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