

# Today's Computer Telephony Solution

## VL880

Powerful Yet Economical Embedded Voice Mail System

DSG Technology, with over 10 years of hardware/software experience and technical expertise on voice processing systems, proudly presents a powerful yet economical stand-alone voice mail system that supports any extensive concourse of business communications - VL-880.

VL-880 is unique in its rich functionalities, high recording storage, stability, and plug-and-play convenience. It encapsulates the full functions of voice mail and automated attendant systems. Compatible with the PBX system of all major brands, VL-880 is market proven. Over 10,000 ports were already sold worldwide.

With abundant benefits and high reliability, VL-880 is a voice mail system that not only maximizes the use of your existing phone system, but also enhances the efficiency and competitiveness of your operation. It is the ideal voice messaging tool for enterprises of all sizes.



# Powerful Feature Set

## System

- Stand-alone - No PC required  
Advanced DSP Technology to reduce space and power consumption, and yield greater voice message storage capacity
- Versatile *VoiceBasic* high-level script language to deliver port-independent flow control
- Port capacity from 2 to 8 ports per system
- Voice storage capacity from 8 to 20 hours with Flash Disk and up to 550 hours with optional Hard Disk
- Touch-tone telephone programming on-site or off-site with voice response guidance
- Window programming utility support
- Full integration with all major brand PBXs, both in-band and out-band signaling supported
- Multilingual system prompts support
- No rolling parts to enhance system reliability and usage life
- Name directory to assist callers to search for extensions by entering the person's first/last name
- Holiday calendar to mark annual holidays and announces the pre-set holiday greetings
- LED status indicators to display current mode (e.g. day/lunch/night/holiday modes), line occupancy and security status
- Security button protects the system and prevents tampering of programmed data
- Configurable message notifications parameters to set notification method, period, number of attempts, and interval between attempts
- Reset Default System Parameters
- 93 Extension Groups for Department Settings
- Multi-Level Inquiry built-in 10 billion Inquiry Code Boxes
- Unified messaging to convert voice messages into e-mails with attached playable sound files from desktop PCs\*
- Voice over IP gateway capability to transport voice via TCP/IP network and save toll call charges\*

## Automated Attendant

- Automated routing of incoming calls to the designated person, department or mailbox by entering extension numbers or a one-digit department code
- Supervised/blind call transfer
- Preprogrammed day/lunch/night greetings
- Preprogrammed holiday/ special greetings
- Day & night assistant operators supported
- Option to leave message, or dial another extension when line busy or no-answer
- Further option to call other extensions after leaving message

## Voice Mail

- Up to 9,999 mailboxes per system
- Personal Identification Number protected mailbox
- Date and time stamp
- Private and urgent message tag supported\*
- Multiple personalized mailbox greetings
- Message broadcast supported
- Message forwarding feature supported
- Do-not-disturb function supported
- 3-way conference supported (depends on PBX functionality)
- Option to select another extension before or after leaving message
- Option to leave message directly without ringing extension
- System administrator can control maximum number of messages and maximum length of each message
- Personalized notification methods via pager or cellular phone, office extension numbers, or message lamps

\* Available on a later release

# Specifications

### Dimensions

31.5mm x 198mm x 60mm (12.4" x 7.8" x 2.36")

### Weight

Approximately 4.5 lb

### Power Input

DC 12V 2.6A

### Temperature

0-50 C (32F~122F)

### Humidity

10% to 90% non-condensing

### Internal RAM

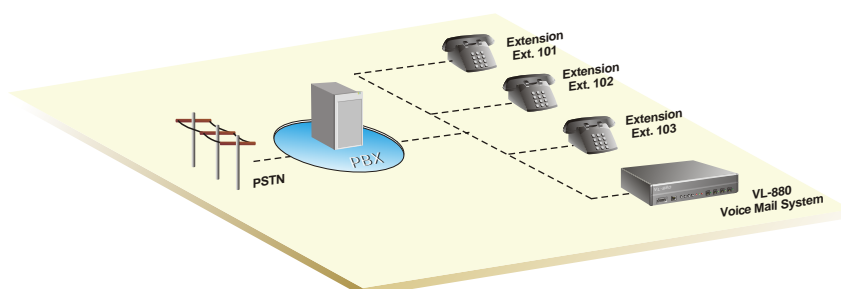
2MB

### Memory

20GB Hard Disk or 32MB Flash Disk

### Telephone Interface

2-8 ports



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