

The Best Auto-Attendant for Effective Business

▶ AA9600

Auto-Attendant for Effective Business

The AA-9600 is a dual port, full functional Auto-Attendant with MS-Windows compatible voice quality. Its DSP (Digital Signal Processing) technology generates clear voice and allows sensitive tone detection.

With a minimum of 10 minutes voice storage, the AA-9600 also provides virtually unlimited menu choices and routing possibilities. Six different greetings (day, noon, night, 2nd language, temporary announcement, and department inquiry) are easily interchangeable, and can be arranged according to individual company needs.

Programming of the system and recording are easily handled from any standard telephone by dialing into the AA-9600 directly with touch-tone commands. The built-in voice prompts will guide users through the system on a step-by-step basis.

Announcement changes are also easily and quickly accomplished with an administrator's password, and all other more permanent system programming is further protected with a higher level programmer's password; making the auto attendant a secure gateway to your internal operations.



As a business leader, you need to improve customer satisfaction and provide callers with quick answers and easy access to the desired personnel. The DSG Auto-Attendant with its state-of-the-art design will provide you a total call transfer solution for all of your business needs.

System Features

Dual Port System

VL-9600 is a dual port system that is capable of processing two calls simultaneously.

Alternate Main Greetings

Three announcements can be recorded for both manual and automatic changes at preset times of day. There is also a 2nd language greeting and temporary announcement available. Callers will also be able to access department directories by dialing a preset number.

Attendant Overflow Capability

This smart feature allows the system to answer automatically after a preset number of console rings have been detected.

Multiple Unit Expansion Capability

For large volume of applications, multiple units can be added to handle the needs, with just one unit programmed and recorded.

Department Directories

A department number key can be set to include the appropriate department directories and preset extension groups.

Flexible Call Routing Structure

Preset templates of common branch layouts can be used as it is, or modified by the installer to handle any routing requirements.

MS-Windows Compatible Voice Quality

A high digital voice quality level with noise filter that is compatible with MS-Windows.

Announcement Storage

Up to 10 minutes memory space with the same high voice quality level.

Voice-Prompt Assistant Programming

Pre-recorded instructions such as press '1' for modifying and '2' for saving, assists users in the programming process.

Forever Voice Existence

All programming and recorded announcements will never be lost even without on-board battery.

Separate Busy / No Answer Handling

Depending on the status of the called extension, the system will give different instructions and transfer the call to the appropriate location.

Specifications

Day/Noon/Night Greeting

Second Language Greeting

Multiple Port Capability

Department Directories

Multiple Menu Levels

Built In 2nd Language

Remotely programmable

Forever Exist Voice Without Power supply

Both Jump-in and Sequential Programming

Voice Prompted Programming

Double Password Security

Flexible Greeting Time Arrangement

Auto Switch for Day/Noon /Night Modes

Up to 10 Minutes Announcement Time



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